

David R. Yuill-Kirkwood

Profile

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I have an excellent working knowledge of Cisco network infrastructure and security, and many industry leading software applications. I work to the highest standards and have an eye for detail, design and organisation, highly developed skills in problem identification and an analytical/logical approach in the implementation of effective solutions. Comfortable with analysing and understanding data, working under time pressure and presenting myself in a professional manner.

Experience

IT MANAGE, STEPHENSONS, APPLEBY — 2014-2016

- Web development:
 - HTML5, WordPress.
 - Creating and operating online store.
 - Operating Blogs, and social media.
- Database development:
 - Access, SQL, VBA.
 - Creating of stock control system.
 - Customer and purchase order system.
 - Creating extensive reporting and forecasting system.
 - Debugging and maintaining database systems.
- Point of Sale:
 - Programming and installation of retail till POS systems.
 - Debugging and maintaining till POS systems.
- IT Support:
 - Maintenance of all computing system i.e. PCs, Phones, Tables, vehicle trackers & network infrastructure. Locally & remote.
 - Software support
- Marketing:
 - Product photography and post production in Adobe Lightroom, Photoshop and illustrator.
 - Designing printed media, flyers, posters, newspaper adverts, business cards.
 - Designing online adverts.
 - Operating social media and blogs.

HOTEL SUPPORT, TRAVELODGE, TYNE & WEAR — 2005-2014

- Provided IT technical support for all hotel teams.
- Provided booking support and troubleshooting for all hotel teams.
- Handled all out of hours overbooking, providing booking support for both customers and hotel teams.
- Development of IT tools such as accounting databases to enhance efficiency of hotel operations.
- Provide training, and continuing development for hotel teams.
- Front of house customer service for hotel guest, including Reception, Bar Cafe, Kitchen.

- Hotel maintenance such as basic electrical, plumbing and general repairs.
- Development of hotel specific marketing campaigns, boosting sales.

WAREHOUSE MANAGER, MACKAYS, NORTH SHIELDS — 2001-2005

- Preparing goods for sale.
- Store maintenance.
- Setting of window and in store displays.
- Designing advertisements and in store special events.

SUPPORT TEACHER, TYNEMOUTH COLLEGE — 2001-2004

- Developing student's skills in Advanced AutoCAD tools and techniques.
- Research and development of Advanced AutoCAD
- Development of AutoCAD course material and training packs.
- Developing student's skills in Photoshop.
- Providing 1-to-1 tutorial sessions for students.

SUPPORT TEACHER, SUNDERLAND UNIVERSITY — 2004-2005

- Developing student's skills in assembly programming language.
- Development of course material aiding in student exam preparation.

Education

City Of Sunderland College, Cisco Academy — 2004-2010

CCNA v3.1, CCNP v5.0, CCSP - SND, SNRS, SNAA.

Sunderland University, FdSc — 2004-2007

Network Computing.

Tynemouth College, A-level and City & Guild — 2001-2004

AVCE ICT, Photography, Computing,

AutoCAD Advanced Engineering.

Marden High School, GCSE — 1996-2001

English Language and Media, Maths, Science, ICT,

Systems and Control Technology, History.

Interests

I am passionate about movies and photography, working with Adobe Lightroom CC, Photoshop CC and Premiere Pro CC to create my work and operate a website and blog showcasing my work. I also enjoy creating complex Logic & mathematical models, have my own Alexa app sharing Photographic and computing tips along with news, travelling, Video Games, reading, and keeping Chickens.

Referrals

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