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REFERRALS

Available on request

LEARN MORE AT

https://transparentaluminium.net/about-me/

Profile

I have an excellent working knowledge of Cisco network infrastructure and security, and many industry leading software applications. I work to the highest standards have an eye for detail, design and organisation, highly developed skills in problem identification and an analytical/logical approach to the implementation of effective solutions. I am comfortable with analysing and understanding data, working under time pressure, and presenting myself in a professional manner and working both in a team and with the public.

Skills

Full UK Driving License

360° Photography (3 years)
Adobe After Effects (3 years)
Adobe Audition (4 years)
Adobe Illustrator (5 years)
Adobe Lightroom (5 years)
Adobe Photoshop (10+ years)
Adobe Premiere Pro (5 years)
Alexa Skills Development (3 years)
Computer Repair (10+ years)
Data Recovery (3 Years)
Graphic Design (10+ years)
HTML (10+ years)
HTML5 (5 years)
Management Information Systems (10+ years)

UK Drone License

Microsoft Access (10+ years)
Microsoft Excel (10+ years)
Microsoft Office (10+ years)
Microsoft Outlook (10+ years)
Microsoft Windows (10+ years)
Microsoft Word (10+ years)
Mobile Repair (10+ years)
NFC Encoding (2 Year)
Origami/Paper Crafts (6 years)
Photography (10+ years)
SQL (10+ years)
VBA (10+ years)
WooCommerce (6 years)
WordPress (8 years)
YouTube (6 years)

Experience

SELF EMPLOYED, TRANSPARENT-ALUMINIUM.NET, FALKIRK — 2016-TODAY

- Photographer:
 - Product & event photography.
 - Drone photography.
 - o 360° Google business view.
 - Photo editing & restoration.
 - o Adobe Photoshop/Lightroom/Premiere Pro.
- Web Developer:
 - Creating and managing websites and online stores.
 - o HTML5, WordPress.
- PC Service & Repair:
 - Hardware and windows service & repair.
 - Virus & spyware removal.
 - System health checks & optimisation.
 - Home or business network support.
 - Mobile phone repair.
- Accounting Solutions & Software Developer:
 - Access, SQL, VBA.
 - Management information systems.
 - Stock and Invoice management systems.

- Other Services:
 - o IT consulting.
 - Training & tuition.
 - Design & creating marketing materials.
 - Vinyl designs and papercrafts.
 - o NFC Encoding.

IT MANAGER, A STEPHENSONS LTD, APPLEBY — 2014-2016

- Web Development:
 - HTML5, WordPress.
 - Creating and operating an online store.
 - Operating Blogs, and social media.
- Database Development:
 - o Access, SQL, VBA.
 - o Creation of the stock control system.
 - Customer and purchase order system.
 - Creating extensive reporting and forecasting system.
 - Debugging and maintaining database systems.
- Point of Sale:
 - o Programming and installation of retail till POS systems.
 - Debugging and maintaining EPOS systems.
- IT Support:
 - Maintenance of all computing system i.e. PCs, Phones, Tables, vehicle trackers & network infrastructure. Locally & remote.
 - Software support
- Marketing:
 - Product photography and post-production in Adobe Lightroom,
 Photoshop and illustrator.
 - Designing flyers, posters, newspaper adverts, business cards.
 - Designing online adverts.
 - Operating social media and blogs.
- Customer Service:
 - o Taking orders and customer queries on phone, eMail and Fax.
 - Preparing customer orders.
 - o Retail store till operator.

HOTEL SUPPORT, TRAVELODGE, TYNE & WEAR — 2005-2014

- Provided IT technical support for all hotel teams.
- Provided booking support and troubleshooting for all hotel teams.
- Handled all out of hours overbooking, providing booking support for both customers and hotel teams.
- Development of IT tools such as accounting databases to enhance the efficiency of hotel operations.
- Provide training, and continuing development for hotel teams.
- Front of house customer service for hotel guest, including Reception,
 Bar Cafe, Kitchen.
- Hotel maintenance such as basic electrical, plumbing and general repairs.
- Development of hotel-specific marketing campaigns, boosting sales.

WAREHOUSE MANAGER, MACKAYS, NORTH SHIELDS — 2001-2005

- Preparing goods for sale.
- Store maintenance.
- The setting of the window and in-store displays.
- Designing advertisements and in-store special events.

SUPPORT TEACHER, SUNDERLAND UNIVERSITY — 2004-2005

- Developing student's skills in assembly programming language.
- Development of course material aiding in student exam preparation.

SUPPORT TEACHER, TYNE METROPOLITAN COLLEGE — 2001-2004

- Developing student's skills in Advanced AutoCAD tools and techniques.
- Research and development of Advanced AutoCAD
- Development of AutoCAD course material and training packs.
- Developing the student's skills in Photoshop.
- Providing 1-to-1 tutorial sessions for students.

Education

City Of Sunderland College, Cisco Academy — 2004-2010 CCNA v3.1, CCNP v5.0, CCSP - SND, SNRS, SNAA.

Sunderland University, FdSc — 2004-2007 Network Computing.

Tyne Metropolitan College, A-level and City & Guild — 2001-2004 AVCE ICT, Photography, Computing, AutoCAD Advanced Engineering.

Marden High School, GCSE — 1996-2001

English Language and Media, Maths, Science, ICT,
Systems and Control Technology, History.

Interests

I keep a small flock of Chickens. I am passionate about movies and photography, working with Adobe Lightroom CC, Photoshop CC and Premiere Pro CC to create my content. My work can be found on my website and blog with videos I create and share on YouTube. Additionally, I enjoy streaming, travelling, gaming, and reading.